OVERVIEW

This document is helpful for you if you are using **Patient Portal** to access your clinical details. If you are interacting with practice using portal, then you are highly recommended to download **Google Chrome** browser. Patient Portal works seamlessly with Google Chrome.

This document allows you to view step-by-step process to download Chrome, make it as your default browser, and allow cookies for the best performance.

Based on what device or browser you are using; you can click on any of the below links to view the step-by-step process.

Download Google Chrome

Click this link if you are using Safari or Firefox browser.

Set Google Chrome as your Default Browser

Click this link if you are using Google Chrome but it is not your default browser.

Allow Cross-Website Tracking (Cookies)

Click this link to allow cross-website tracking, i.e., to allow third-party cookies.

DOWNLOAD GOOGLE CHROME

Are you using Patient Portal from your **Desktop**? then <u>click here</u> Are you using Patient Portal using **Mobile (Iphone/Ipad)**? then <u>click here</u>

STEPS TO DOWNLOAD GOOGLE CHROME IN YOUR DESKTOP

1. Go to Chrome.com

New Tab		× +
← → C	3	chrome.com
	۲	Google Chrome - Download the Fast, Secure Browser from Google - chrome.com
	Q	chrome – Google Search
	Q	chromecast
	Q	chrome web store
	0	Google Chrome books - Laptops, Detachables and Tablets – chromebooks.com

2. Click on Download Chrome.



STEPS TO DOWNLOAD GOOGLE CHROME IN IPHONE/IPAD

Are you using using Safari or Firefox? Please perform the below steps to download **Google Chrome**.

1. Go to **Chrome.com**

	chrome.com © Cancel
	Siri Suggested Website
	Google Chrome - Download the Fast, Secure B
	Google Search
	Q chrome.com
	On This Page (no matches)
	Find "chrome.com"
1	
	qwertyuiop

2. Tap on the **Download Chrome** button.



3. Tap on the **GET** button.



SET GOOGLE CHROME AS YOUR DEFAULT BROWSER

Are you using Patient Portal from your **Desktop**? then <u>click here</u> Are you using Patient Portal using **Mobile (Iphone/Ipad)**? then <u>click here</u>

SET GOOGLE CHROME AS YOUR DEFAULT BROWSER (CHOOSE OS)

Are you using **Windows OS**? then <u>click here</u>

Are you using Mac OS? then click here

STEPS TO SET GOOGLE CHROME AS YOUR DEFAULT BROWSER IN YOUR DESKTOP (WINDOWS OS)

If you are not using Google Chrome, <u>click here</u> to view the steps to download Chrome.

If you are already using **Google Chrome**, perform the below steps to set it as your default browser.

1. Click on the **Windows** icon **H** from the bottom left of your screen and then click on the **Settings i**con.



2. On the **Windows Settings** screen, click on the **Apps** button.

		Windows Settings					
				Find a setting]	Q	
旦	System Display, sound, notifications, power		Devices Bluetooth, printers, mouse		Phone Link your Android, iPhone		Network & Internet Wi-Fi, airplane mode, VPN
	Apps Uninstall, defaults, optional features	8	Accounts Your accounts, email, sync, work, other people	。 A字	Time & Language Speech, region, date	8	Gaming Xbox Game Bar, captures, Game Mode
Q	Search Find my files, permissions	A	Privacy Location, camera, microphone	C	Update & Security Windows Update, recovery, backup		

3. On the **Settings** screen, click on the **Default apps** option from the left pane.

← Settings		
命 Home	Apps & features	
Find a setting	Apps & features	
Apps	Optional features	
E Apps & features	App execution aliases Search, sort, and filter by drive. If you would like to uninstall or move app, select it from the list.	an
E Default apps	Search this list	
邱 <u>1</u> Offline maps	Sort by: Name V Filter by: All drives V	
Apps for websites	148 apps found	
□ Video playback	3D Viewer 16.0 k Microsoft Corporation 07-06-20.	KB 21
☐ Startup	7-Zip 15.14 (x64) 4.73 M 27-05-20	1B 21
	Active Directory Authentication Library for SQL 1.79 N 05-06-20.	1B 21

4. Click in the **Web browser** section.



- 計 Default apps Maps Maps 血 Offline maps ٥ T. Apps for websites Choose an app Music □4 Video playback Microsoft Edge Recommended for Windows 10 ₽ Startup Google Chrome Photo Internet Explorer Video Microsoft Edge Look for an app in the Microsoft Store 8 Web b Microsoft Edge
- 5. On the **Choose an app** popup, select **Google Chrome** option.

STEPS TO SET GOOGLE CHROME AS YOUR DEFAULT BROWSER IN YOUR DESKTOP (MAC OS)

If you are using **Safari**, you can perform the below steps to set **Google Chrome** as your **default** browser.

1. Click on the **System Preferences** icon as shown below.



2. Click on the **General** option as shown below.



3. In the **Default web browser** section, select **Google Chrome** as shown below.

Show scroll bars:	Automatically based on mouse or trackpad
	When scrolling
	Always
Click in the scroll bar to:	 Jump to the next page
	 Jump to the spot that's clicked
Default web browser	✓ © Google Chrome
-	Safari
Prefer tabs:	when opening documents
	Ask to keep changes when closing documents
	Close windows when quitting an app

STEPS TO SET GOOGLE CHROME AS YOUR DEFAULT BROWSER IN YOUR MOBILE (IPHONE/IPAD)

If you are not using Google Chrome, <u>click here</u> to view the steps to download Chrome.

If you are already using **Google Chrome**, perform the below steps to set it as your default browser.

1. Go to **Settings** > Select **Chrome**.





2. On the Chrome screen, tap on the Default Browser App option.

3. In **Default Browse App**, select **Chrome** as shown below.



ALLOW CROSS-WEBSITE TRACKING (COOKIES)

Please ensure that the third-party cookies are not blocked in your browser.

If you want to allow cookies in **Desktop**, <u>click here</u> If you want to allow cookies in **Ipad**, <u>click here</u> If you want to allow cookies in **Iphone**, <u>click here</u>

ALLOW CROSS-WEBSITE TRACKING IN GOOGLE CHROME (INCOGNITO MODE)

When you open the **Incognito** Window in **Google Chrome**, make sure the **Block third party cookies** feature is **Turned Off**. Locate the following screen for reference.



ALLOW CROSS-WEBSITE TRACKING IN IPAD

In **Ipad**, go to the **Settings**, select **Chrome** option from the left pane. In the right pane, ensure that the **Allow Cross-Website Tracking** feature is enabled. Locate the following screen for reference.

-	Voice Memos	Camera	9
	Messages	Siri & Search	>
	FaceTime		
0	Safari	Default Browser Apps	Safari >
S	News		
-	Stocks	Allow Cross-Website Tracking	0
60	Maps	L	
	Measure		
	Shortcuts		
1	Music		
etv	TV		
-	Photos		
	Camera		
	Books		
P	Podcasts		
5	Game Center		
0	Chrome		
0	Firefox		

ALLOW CROSS-WEBSITE TRACKING IN IPHONE

In **Iphone**, go to the **Settings**, select **Chrome** option from the left pane. In the right pane, ensure that the **Allow Cross-Website Tracking** feature is enabled. Locate the following screen for reference.

5:26 PM T	hu Apr 8		● 중 52% ■) ⁴
	Settings	Chrome	
	Notes		
	Reminders		While Using >
•	Voice Memos	Camera	
	Messages	Siri & Search	>
	FaceTime		
0	Safari	Default Browser App	Safari >
N	News		
~~~~	Stocks	Allow Cross-Website Tracking	
0	Maps		
pare equi	Measure		
8	Shortcuts		
5	Music		
<b>é</b> tv	TV		
*	Photos		
	Camera		
	Books		
P	Podcasts		
<b>\$</b>	Game Center		
	Chrome		
	Firefox		
	Zoom		